

# KONSTANTINOS LIAPPIS

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## Experience

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| <b>Senior Service Engineer</b><br><b>ANTISEL S.A.</b>  | <b>09/2023 to Current</b><br><b>GREECE</b>            |
| <ul style="list-style-type: none"><li>• <b>Execute Complex Installations:</b> Manage installations and troubleshooting of in vitro diagnostic (IVD) and blood donation equipment across Greece and Cyprus, leveraging strong technical proficiency.</li><li>• <b>Provide Second-Level Support:</b> Deliver expert support to Field Service Engineers during breakdowns, utilizing analytical skills for effective problem resolution, complied with company's guidelines.</li><li>• <b>Train Staff:</b> Conduct training sessions for Field Service Engineers, enhancing team knowledge and collaboration.</li><li>• <b>Propose Innovative Solutions:</b> Presented and advocated for several ideas to management, leading to their successful implementation and enhancement of daily operations.</li><li>• <b>Engage with Customers:</b> Communicate effectively with customers to understand and troubleshoot issues, often resolving problems over the phone, while maintaining a strong customer focus.</li><li>• <b>Adapt to Challenges:</b> Demonstrate flexibility and problem-solving skills in diverse environments.</li></ul> |   |
| <b>Field Service Engineer</b><br><b>ANTISEL S.A.</b>   | <b>10/2021 to 09/2023</b><br><b>GREECE</b>            |
| <p>Provided technical and customer support to ensure optimal performance and reliability of medical devices across Greece while implementing proactive maintenance strategies to minimize downtime.</p> <ul style="list-style-type: none"><li>• <b>Thermo Fisher Scientific:</b> Centrifuge, refrigerator</li><li>• <b>Diapro:</b> Octo-M blood group analyzer</li><li>• <b>Macopharma:</b> Equipment maintenance</li><li>• <b>Tosoh:</b> AIA-360, G7, G8</li><li>• <b>Mindray:</b> BS360</li><li>• <b>Snibe:</b> Maglumi 800</li></ul>  |   |
| <b>Senior Biomedical Engineer</b><br><b>Athens Medical Group</b>   | <b>10/2018 to 10/2021</b><br><b>GREECE</b>            |
| <ul style="list-style-type: none"><li>• <b>Technical and Customer Support:</b> Delivered support for Siemens radiography equipment, including Multix Top, Siregraph CF, Somatom Sensation 4, Somatom Balance, Siremobil Compact L, Cios Fusion, and Mobiclet Portable XP Hybrid.</li><li>• <b>Equipment Inspection:</b> Inspected and promptly sent non-functional laboratory and manufacturing equipment for repair.</li><li>• <b>Organized Technical Services:</b> Established the hospital's technical service department, managing approvals and procurement.</li><li>• <b>Oversaw Installations:</b> Supervised installations by external companies, ensuring compliance with company guidelines.</li><li>• <b>Department Support:</b> Provided immediate assistance to departments, following company protocols.</li></ul>   |   |
| <b>Electronics Engineer</b><br><b>ECOSUN LTD</b>   | <b>09/2017 to 10/2018</b><br><b>GREECE (Contract)</b> |
| <ul style="list-style-type: none"><li>• <b>Conducted and Repaired Systems:</b> Installed, maintained, tested, and repaired solar inverters and electronic components of electric vehicles, ensuring optimal performance.</li><li>• <b>Testing and Analysis:</b> Utilized laboratory instruments, including microscopes, oscilloscopes, multimeters, voltage calibrators, and spectrum analyzers, for thorough testing and troubleshooting.</li><li>• <b>Safety and Compliance:</b> Maintained a safe work environment by adhering to industry safety standards and privacy regulations.</li></ul>  |   |

- **Documentation:** Documented installations, repairs, and inventory checks for accuracy and accountability.

### Skills

- Decision-Making proficiency
- Project management
- Health and safety orientations
- Risk Management
- Maintenance of electronic equipment
- KPIs development

### Education

**Master of Business Administration: MBA Global** **2025**  
 University of Derby Remote

**Master of Science: Applied Electronic Systems** **2021**  
 International Hellenic University Thessaloniki, Greece

- Dissertation: "Design and implementation of a communication system between two devices using LoRa".

**Bachelor of Science: Electronics Engineering** **2014**  
 Alexander Technological Institute Thessaloniki, Greece

- Dissertation: "Sun tracking monitoring system for photovoltaic panels using programming"

### Languages

<b>English:</b>	C1	<b>French:</b>	A1
Advanced		Beginner	

### Certifications

- Fluke Esa 612
- Fluke prosim 8
- Fluke Esa 615
- Diapro Octo-m Autosystem
- Mindray ba\_bs\_430
- GE Healthcare certification optima ct660 training level 2
- Thermo Fischer (Scientific Centrifuge SI16, Fresco Centrifuge Emea Service, Polaris cryofuge 8 16 training, Centrifugation Basics Emea Service training, Rotor Inspection Emea Service Training)